

## **WBOP SS Action Plan: Hui and Draft Plan feedback summary**

Feedback on the development of 'REIMAGINE US' The WBOP Social Sector post Covid-19 action plan 2020 and beyond - 'TŌ TĀTOU PŌHEWATANGA' Te Mahere Tautapa Whai Muri i te Covid-19 nā Te Moana o Toi Ki Te Uru mohoa nei (2020), haere ake, haere ake"

Received by SocialLink during May 2020

### **1. Online sector hui Monday 18 May 2020 (and online feedback)**

Online participants: 38 - Online feedback participants: 11

#### **Top priorities:**

- Work as a team in the sector
- Affordable housing, food security and employment / training opportunities
- Social cohesion
- Social sector sustainability/ long term financial security/ alternative sources of funding
- Cross sector collaboration
- Agile government agencies and departments
- Increased coordination of services
- Government to fund local projects/organisations, allocation of funds determined by local organisations
- Invest in technology/ digital access
- Social procurement
- Co designing with Iwi and hapu
- Inviting financial sponsorship from industry and corporate sectors less affected by Covid

#### **Success looks like this:**

- Social sector is well resourced
  - Improved funding system
  - Social sector organisations are funded appropriately in full
- Self-determination and provision of services through kaupapa Maori organisations
- Homelessness is virtually non-existent
- People have food security
- Online access to services / no digital divide
- Community led development
  - Our communities feel supported, safe and all essential needs are met where identified
- Collaborative approaches / collective prioritisation of needs/ hub development
  - No duplication
  - centralisation of services in geographical areas – so that regions get their fair share of the putea/allocation of resources
- Newly unemployed are supported
- Keep uptake in volunteerism seen under Covid-19 lockdown

#### **Other comments:**

- *'Success means it would be agile, need to find a balance between structure and agility'*

- *'Success would be if communities drive it'.*
- *'Harnessing the "Be kind" attitude and how working out how we keep the good values that have risen to surface during a crisis at the top – always'*
- *'People have food security; live in a warm house; are at work or in training/study; kids go to school'*
- *'Maybe as social organisations we should just focus all on wellbeing, not based on demographic descriptions like family violence or older people'*

## **Opportunities**

- Community connectivity has been incredible and needs to continue. Keep exploring opportunities to collaborate.
- Ensure wellbeing of people working in the sector
- Greater use of virtual platforms to deliver services, advocate for access, get together as a sector, remote working
- Profiling social and community organisations
- Include local councils in action plan/ ongoing service delivery
- Long term contracts/ give the social sector funding from government/funders to local clusters
- Regional organisations collaborate on delivery of services, contracts and education/training
- Collaborate with other sectors and agencies relevant to the kaupapa
- Appreciated the sovereignty of local living and supporting local
- Organic work in communities and neighbourhoods – building resilient, connected communities
- Need to continue opportunity to reimagine/ New normal, build on ideas, opportunities for sharing, synergy.
- Good and authoritative communication channels evolved very quickly during lockdown ensure to maintain these channels

## **2. Feedback on draft action plan**

16 respondents

- Wellbeing cluster governance needs to be made clear
- Family violence service providers needs to be prioritised for funding and collaboration as these services will be oversubscribed as a result of the government response to Covid 19
- Social Sector should be engaging in systems thinking and big picture strategy development
- Top on agenda should be funding for cultural wellbeing
- Concern re adding another layer of bureaucracy with the establishment of clusters to distribute funds locally
- Need to address inequality in the WBOP. Outreach to marginalised communities including migrant and seasonal workers, communities without access to internet and technology.
- Support access to technology for those who risk deprivation without it. e.g. wifi hubs, mobile phone supply and calling/data plans/devices

- Support local iwi who choose authority over their own decision making where Government directives impact on local kawa and tikanga
- Need cross sector collaboration relationship development between social, education/training and business
- Possibility of staff in the social sector being under increasing stress from responding to distressed individuals and if this is not their BAU, they may find themselves lacking the skills to respond. These staff might need training and support
- Particularly like the hubs which is an initiative which came out of the Mental Health review also, social sector and health providers in the same space to improve access and collaboration.
- Support social procurement.
- Support joint funding of collaborative initiatives including social innovation labs; IT technology and data development.
- Set up/continue and fund five year cross-sector action groups or clusters on systemic issues facing the WBOP such as food security, digital divide, improving training and employment options, homelessness, child poverty, family violence, social isolation and inclusiveness.
- Contracts provide for flexible ways of working, innovation, possibilities of failure and resetting and meeting community identified outcomes
- Migrant, ethnic LGBTI, neuro-diverse and other communities lead and are resourced to address their own needs.
- Community hubs with community kaitiaki and navigators are funded to support community development. Benefit: Provides a location and hub for local area community development resources and support.
- The Action Plan initiative is to be applauded. It is a continuation of community led action that is at the cornerstone to resilience alongside the concepts of self-responsibility, shared action and collaboration.
- Include purpose and objectives
- Developing a community and social sector based 'social and cultural wellbeing taskforce' will be a major step forward for the WBOP to be able to anticipate, adapt to and thrive beyond current and future disruptions. Supporting this brings benefits to us all.
- As a general comment, social sector organisations tend to view digital in an internal efficiency sense. That is fine, but it can also be a proactive tool to drive awareness into the community, and provide online options for donors.
- Explore other opportunities where business and impact investors can increase their social impact and contribute to community recovery.